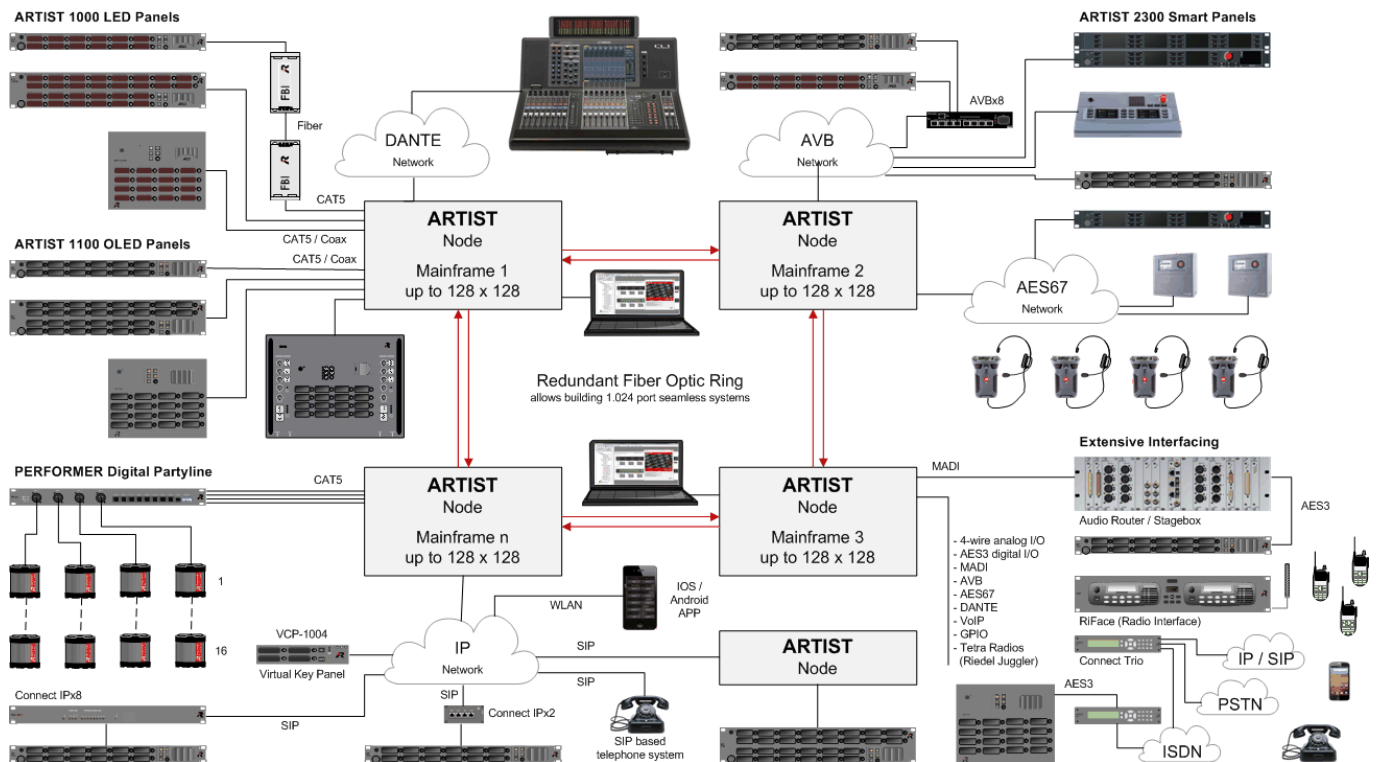


Training Description

Intercom Administrator



FACTS

Title of training	Intercom Administrator Training
Duration	2 Days
Location	Wuppertal, Germany
Levels	Basic / Advanced
Product series range	Artist Matrix Intercom in detail, overview of other intercom products
Extras	Please bring your own laptop computer (for MAC users: Windows or "Parallels" is required)

Introduction

The objective of this training course is to provide Riedel intercom users and administrators with in-depth, hands-on product experience to a degree where they can design, implement and program complex intercom systems. Most of the learning will be conducted from the Artist Director software, will cover Artist and its full range of options and also extend to the full portfolio of Riedel intercom products, including party-lines and wireless solutions.

The duration of the complete training is 2 days as described below.



Who should attend

This training course is best suited for advanced users, administrators and maintenance engineers who are responsible for the set-up, configuration and maintenance of the system.

Recommended Level

This course is best suited for people with previous audio technology knowledge, intercom experience, basic IT knowledge and general experience in broadcast, events or other related installations.

Provided with the course

Manuals and course notes will be provided in digital format.

Required for the course

A laptop computer with network capability

Content

Day 1 (Basic)

- Intercom basics (if required)
- Riedel's intercom hardware overview
- Layout of the Artist system
- Redundancy concept
- Director software
 - Basic information
 - How to set up a system
 - Network View
 - Nodes
 - Client Cards
 - Ports
 - Basic commands
 - Call to Port
 - Call to Group
 - Call to Conference
 - The virtual functions
 - The list of commands
 - Route Audio
 - IFBs
 - Reply
 - Remote Key
 - Set I/O Gain
 - Logics
 - etc.

Day 2 (Advanced)

- Director software
 - Special commands
 - Copy Reply
 - Monitoring
 - The navigation tabs
 - Scroll-Lists
 - Cfg Errors
 - Users
 - etc.
 - Interfacing (Hybrids, VoIP, AVB)
 - System properties
 - Net, Node, Card, Port, Key
 - XP View
 - Level Meters
 - Drop down menus
 - Firmware updates / downgrades
 - Merging two systems
 - Special Features overview
 - Partial Files
 - MCR
 - Events / Scheduler
- Riedel's intercom hardware overview (detailed)
- Q&A

