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| --- | --- |
| **Agency Contact:**  Sunny Branson  Wall Street Communications  Tel: +1 801 326 9946  Email: [sunny@wallstcom.com](mailto:sunny@wallstcom.com) | **Riedel Communications Contact:**  Serkan Güner  Marketing and Communications  Tel: + 49 174 3392448  Email: [press@riedel.net](mailto:press@riedel.net) |

**Link to Word Doc:** [www.wallstcom.com/Riedel/240411-Riedel-Love\_Island.docx](https://www.wallstcom.com/Riedel/240411-Riedel-Love_Island.docx)

**Photo Link:** [www.wallstcom.com/Riedel/Bolero-Beach-Love\_Island.jpg](https://www.wallstcom.com/Riedel/Bolero-Beach-Love_Island.jpg)

**Photo Caption:** Love Island setup features an Artist digital matrix, the Bolero wireless intercom system with 30-plus beltpacks, and approximately 80 SmartPanels.

NEP/Bexel’s Pairing of Riedel’s Award-Winning Intercom Solution and ‘Love Island USA’ Is a Match Made in Heaven

**WUPPERTAL, Germany** — **April 11, 2024** — “Love Island USA,” the widely popular dating show produced by ITV Entertainment, has been relying on Riedel Communications' state-of-the-art communication solution for most of the seasons since its inception in 2015. The heart of the setup features an integrated 256-port Artist digital matrix, the EmmyAward-winning Bolero wireless intercom system with 30-plus beltpacks, and approximately 80 SmartPanels. Riedel’s robust solution, provided by Bexel, an NEP Broadcast Services Company, plays a pivotal role in facilitating effective communication and seamless coordination among production and technical personnel during the filming process. Notably, despite the show’s numerous shooting locations over the years, Riedel’s communication system has consistently delivered flexible and flawless communication, making it an indispensable element contributing to the show’s enduring success.

“Communications on these shows is very Important. The workflow is dynamic and changes constantly. Over the years we have been faced with a variety of challenges presented by the locations that were chosen. Riedel has been the backbone of our communications plan, tying our various communications’ systems together. It is an integral part of our producer audio monitoring as well,” said Rod Allen, Technical Supervisor and Technical Project Manager for the show.

“Love Island” has ventured to diverse and challenging locations, including Fiji; Las Vegas; Hilo, Hawaii; and Santa Barbara, California, each presenting its own unique communication obstacles. At times the control room and sets were 100 miles apart.

Allen continued, “The Riedel architecture allowed us to communicate effectively and reliably using leased fiber circuits as well as public internet . Today, Artist and Bolero seamlessly integrate with the Unity IP communications system, two-way radio systems, IFB in-ear monitoring systems, on-set speaker systems, and the Dante audio network, creating a comprehensive and unified communication solution. The shift from AES3 to AES67 technology, coupled with Bolero’s six full-duplex keys, has further elevated the efficiency and functionality of the team’s communication network.”

“We’ve enjoyed helping Rod and the ‘Love Island’ team face each of their challenges head-on — with the pandemic, with distance, and with changing locations. It’s been a pleasure to watch the system grow and see how this show becomes ever more capable of continuing in an efficient manner with great communication,” said Patti Gunnell, Vice President, Key Accounts – West at Riedel. “We love providing them with the tools they need to bring the directors’ visions to life efficiently.”

Further information about Riedel and the company’s products is available at [www.riedel.net](http://www.riedel.net).

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**About Riedel Communications** Riedel Communications is a leading provider of live production tools in the worlds of media, sports, and entertainment. The company's hard- and software solutions span from distributed video and audio networks over intercom and replay solutions to WAN and MPLS applications. Thanks to Riedel's holistic approach, its three business units — Product Division, Managed Technology Division and Networks Division — can leverage powerful synergies to provide flexible infrastructures, tools, and services for both fixed and temporary installations around the globe, enabling Riedel customers to run even the most complex projects on-site, remotely, or in the cloud. Riedel is locally headquartered in Santa Clarita, California, with its global headquarters in Wuppertal, Germany. Riedel employs over 1,000 people in 30 locations throughout Europe, Australia, Asia, and the Americas.  
  
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